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# What is ePCT? (1)

- Web portal developed by WIPO that provides PCT online services for both applicants and IP Offices <u>https://pct.wipo.int</u>
- User interface available in all PCT publication languages
- Provides secure and direct interaction with PCT applications maintained by the International Bureau
- ePCT-Filing at 87 PCT receiving Offices
- PCT allows applicants to conduct a number of electronic PCT transactions ('Actions') with the IB and other participating IP Offices



# What is ePCT? (2)

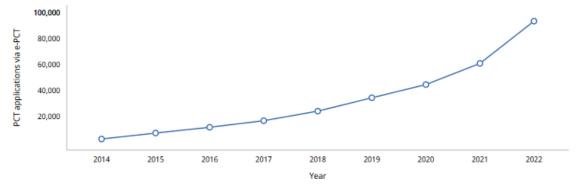
RO, ISA, IPEA + DO role-based access to PCT applications via secure ePCT Office accounts

- Increasing number of IP Offices now using ePCT for their regular PCT business using services hosted by WIPO
- Office profile' function allows you to look up if an Office is using ePCT and other useful reference data <u>https://pct.wipo.int/ePCT/private/officeProfile.xhtml</u>

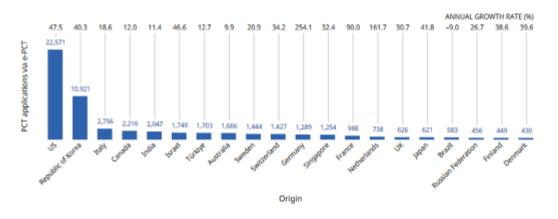


# 2022 ePCT Statistics\*

Applicants filed about 93,500 PCT applications using ePCT in 2022, an increase of 53.5% compared to 2021



Top 5 origins of ePCT-Filings: US, KR, IT, CA, IN



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\*Source PCT Yearly review 2023

# % ePCT Filings (2023)

- RO/IB = 92%
- RO/US = 73%
- RO/CA = 99%
- RO/KR = 99%
- **RO/AU = 99%**
- RO/BR= 98 %

RO/CL, CU, DO, DZ, EA, GE, IQ, IR, IS, JM, JO, LV, LY, NZ, OM, PA, PE, PH, PT, QA, SG, TN, TR, UG = 100 %



# WIPO IP Portal - ePCT Integration (1)

Click «Protect & Manage» to navigate through the different WIPO IP Services <u>https://ipportal.wipo.int/</u>

VIPO IP Portal		Forther (			
WIPO	English Y Q $( 4 )$ Pascal PIRIOU Y				
Understand & Learn 🗸 🛛 Find & Explore	Protect & Manage      Partner & Col	llaborate 🗸 About WIPO 🗸			
Patent ProtectionPCT – The International Patent SystemePCTBudapest – The International Microorganism Deposit System	Trademark Protection Madrid – The International Trademark System eMadrid Article 6ter (armorial bearings, flags, state emblems)	Industrial Design Protection Hague – The International Design System eHague	Geographical Indication Protection Lisbon – The International System of Appellations of Origin and Geographical Indications eLisbon		
Plant Variety Protection (UPOV)	IP Dispute Resolution	IP Office Business Solutions	Paying for IP Services		
UPOV PRISMA	Mediation	Centralized Access to Search and	WIPO Pay		
UPOV e-PVP Administration UPOV e-PVP DUS Exchange	Arbitration Expert Determination	Examination (CASE) Digital Access Service (DAS)	Current Account at WIPO		
	Domain Name Disputes				

Find more IP tools in the IP Portal →

Read more about our Organization  $\rightarrow$ 



# WIPO IP Portal - ePCT Integration (2)

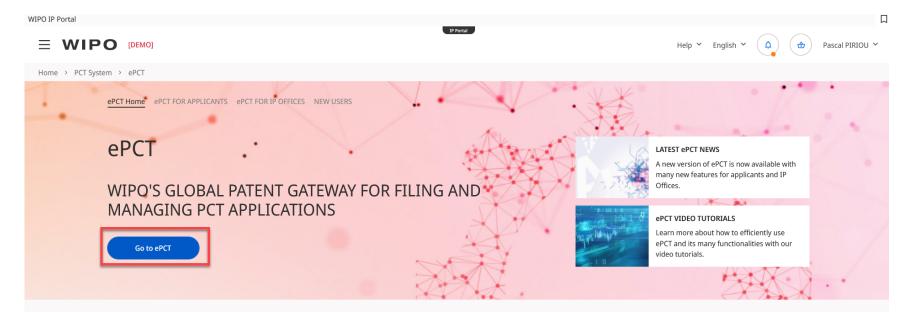
## Example of IP Dashboard - customisable by the user

me > IP Portal > My Dashboard	ard				Help Y English Y (4)	Give us feedback
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External signatures 0 0 Pending Receive but not yet su 0 0	red e o o m	WIPO Pay S	ummary <mark>2</mark> paid	 <u>1</u> Basket		ň
Rejected Expir	ed PATENTSCOPE Search Saved searches Search for patents Search in the front page of the patent document	Q Per	0 nding F	<u>1</u> Payment History		
Target publication date 4 weeks Advanced ePCT search	* *					

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# WIPO IP Portal - ePCT Integration (3)

#### ePCT Homepage



#### WHAT IS ePCT?

ePCT is a secure browser-based system available in the 10 languages of publication offering a wide range of functions for applicants, IP Offices and third parties. Users with the relevant access rights can login to ePCT using their <u>WIPO Account</u> to access the latest bibliographic data and documents on record at the International Bureau (IB), including before publication. Login with strong authentication is required to access confidential information.

#### WHY USE ePCT?

Applicants can file new international applications to <u>participating PCT receiving Offices</u> and manage all subsequent processes using ePCT.

IP Offices can use the online functions hosted and maintained by WIPO to perform their functions as receiving Office (RO). International Searching Authority (ISA), International Preliminary Examining Authority (IPEA) and/or designated Office (DO), potentially economizing both the effort and expense required to develop their own electronic systems. For more details about the available features, please refer to the ePCT IP Office user guide and the ePCT FAQs for IP Offices.



# WIPO IP Portal - ePCT Integration (4)

#### ePCT Workbench

Ξ	WIF	0	[TEST]										Help	❤ English ❤ (		Jean-Luc Martin 💙
Hor	Home > PCT System > ePCT															
		Geneva Jul 1			hong								Create Net	w IA Find IA outsid	de of my workbencl	ı
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# ePCT – with/without strong authentication

Single WIPO Account (username and password) gives access to ePCT and WIPO's other online services

Create a WIPO Account via this link.

- ePCT without strong authentication
  - Limited functionality, document upload
  - Practical alternative to paper
- ePCT with strong authentication
  - Additional identity verification allows access to all services and functions including the filing of PCT applications <u>https://pct.wipo.int/ePCTExternal/pages/landing.xhtml</u>
  - Access to PCT applications filed as of January 1, 2009, including before publication

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# ePCT with strong authentication

- Best practice set up at least 2 strong authentication methods
  - PUSH Notification using the ForgeRock Authenticator app installed on a mobile device to receive push notifications
  - Authenticator app with one-time password on a mobile device or equivalent app for computer if use of mobile devices is not permitted, e.g., WINAUTH
  - SMS text with one-time password or One-time password sent to land line number
- Set-up instructions and videos are available on the ePCT HELP page <u>https://www.wipo.int/pct/en/epct/support.html</u>



# ePCT-Filing

	Help 👻 English 👻 🛕 🕁 Jean-Luc Martin 👻
Home > PCT System > ePCT	
Geneva Jul 17, 2023, 11:20 am CEST	
	Create New IA Find IA outside of my workbench

- Web-based filing of PCT applications available to all PCT applicants
- Request form can be prepared in all PCT publication languages
- Real-time validation of data against the electronic processing system of the International Bureau
- Fill in the screens in the order in which they appear to benefit from re-use of certain data
- More detailed information on ePCT-Filing at <u>NIPO</u> <u>https://www.wipo.int/pct/en/epct/learnmore.html?N=567</u>

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# **Direct ePCT-Filing with ROs**

- All data + documents are uploaded and validated in ePCT
- Transmitted to the receiving Office' server or to the hosted server by IB
- ePCT cannot be used to pay the fees to the receiving Office

# Clone IA

- "Clone" existing application or draft application to create a new one
- Provided that an international application was prepared using ePCT-Filing
  - Bibliographic data of an existing application (whether filed or not) can used as application template
  - Choose to include specification and any attached documents in the New IA (except for US and IL)
  - Except: SL, Declaration of inventorship (iv), Translation of IA body

# Connections (1)

First step in sharing access rights to PCT applications

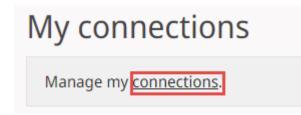
Association and trusted recognition between different WIPO User Accounts with strong authentication, before access rights can be shared

Connections do not directly result in shared access rights which have to be specifically assigned (default access rights options can be pre-defined) <u>https://www.wipo.int/pct/en/epct/learnmore.html?N=695</u>

# Connections (2)

Connections are managed within your WIPO Account: select 'My WIPO Account' from the dropdown menu after clicking on your name in the navigation bar

	Help	<ul> <li>English</li> <li>Énglish</li> </ul>	Jean-Luc Martin ^
> PCT System > ePCT		My WIPO Account	My history
Geneva Jul 17, 2023, 1:43 pm CEST		My Academy Dashboard	Generate access rights code
Creat	te New	My IP Portal Dashboard	PCT resources
		My Favorites 🜑	Office profiles
ePCT - Workbench -		Address book	Logout





# Connections (3)

## Making a connection

# Enter the e-mail of the users to whom you want to connect



Your associate will receive an e-mail notification with instructions on how to request a connection with you. The connection is fully established only after the recipient clicks on 'Accept'

		-	
My connections			
Refresh			
Pascal PIRIOU TEST	pascal.piriou@wipo.int	Accept	WIPO
			WORLD

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# Types of Access Rights

eOwner

- Complete control over the application in ePCT
- Can be the applicant, agent or another individual (e.g., paralegal, assistant, secretary) who actually filed the PCT application, or an individual to whom access rights were granted by an existing eOwner
- eEditor
  - Can take all actions except manage access rights

eViewer

'View' and 'Download'

https://www.wipo.int/pct/en/epct/learnmore.html?N=694

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# Assigning + Managing Access Rights

An eOwner can assign/modify/remove access rights via the Workbench (e.g., for multiple applications) or within individual applications via the 'Access Rights' function

Actions Cancel		2/3 selected
Perform action on selected applications *		v
ACCESS RIGHTS		
Manage access rights Remove my rights		
PCT/IB2020/086241 Not yet Published <u>T-20201211</u> 11 Dec 2020	MO, Jiao <u>eOwner Ar</u>	<u>1d</u>
PCT/IB2021/081549 Not yet Published <u>Kun9-Nov17</u> 12 Apr 2021 12 Jar	2021 川上電機株式会社 <u>eEditor Ar</u> KAWAKAMI ELECTRIC CO. LTD.	id
□ <u>PCT/IB2021/084220</u> Not yet Published <u>T-Test-KUN</u> 27 Oct 2021	A B C 京都株式会 <u>eEditor Ar</u> 社 A B C 京都株式	WIPO

# Request Access Rights at the time of filing using ePCT

### Process is automatic when using ePCT-Filing

- Access rights can be assigned to connection contacts, including prior to filing
- Default access rights group can be set up and automatically applied



# Viewing a PCT application

## Shortcut links for navigating to each section

https://www.wipo.int/pct/en/epct/learnmore.html?N=830

Data Documents Fees Actions Access Rights Timeline N	ational Phase Entry National Phase History			Send ePCT Message
T-20201211 PCT/IB2020/0862	241 ~			Close
IA Status Not yet Published	Int. Filing Date 11 Dec 2020		ISA/EP Search fee pending	
Priority Date No Priority Claim				
Applicant(s) MO, Jiao Inventor(s) MO, Jiao				
Team at IB PCT RO/IB Team		Language of Filing EN		
Title (EN) THIS IS THE TITLE OF MY INVENTION				
> Data				
> Documents				
> Fees				
> Actions				
> Access Rights				

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# Dropdown menu on IA number

## Gives quick access to a number of useful ePCT functions

https://www.wipo.int/pct/en/epct/learnmore.html?N=833

	Actions Access Rights Timeline National Phase	se Entry National Phase History	
IA Status Not yet Publishe	Archive Add to Portfolio	ig Date 27 Oct 2021	
Priority Date No Priority (	Warning Message		
Applicant(s) (JA) ABC京	My Comments		
(EN) ABC CORPORATION, Inventor(s) (JA) A B C 京都	Clone IA		
(EN) ABC CORPORATION,			
Team at IB PCT RO/IB Tea	IA Status Report (PDF)	Language of Filin	g JA
Title (JA) PCT TEST APPLIC	IA Status Report (XML)		
	History		
	Add bookmark 🖉		

## Data

- Up-to-date bibliographic data for the PCT application with possibility to preview as publication front page layout
- Information about the target date for international publication/republication
- Obtain current "IA Status Report" (IASR) in PDF or XML format <u>https://www.wipo.int/pct/en/epct/learnmore.html?N=877</u>

Where the language of filing of a PCT application is in Arabic, Chinese, Japanese, Korean or Russian, bibliographic data is available in those languages in addition to the English transliteration

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# Documents (1)

Access to documents on Record as held by the IB, but also documents submitted to ePCT participating Offices in their capacity as RO, ISA, IPEA

https://www.wipo.int/pct/en/epct/learnmore.html?N=532

- D	DCUMENTS							
REC	CORD AS HELD BY THE IB							
	Documents [Doc ID] ♦	Source ¢	Status ≎	Date 👻				
	EFiling Transmission Receipt [1] 1 page	ePCT	Processed	06 Mar 2017				
	ePCT Message [9] 1 page	RO	Not yet processed	06 Mar 2017				
	Application Body as Filed [2]_4 pages	ePCT	Not yet processed	06 Mar 2017				
• DO	CUMENTS FOR ISA/EP							
	Documents [Doc ID] ≎	Source \$	Status ≎	Date 👻				
	ePCT Cover Letter [10] 1 page	ePCT	Copy as received	07 Mar 2017				
	Request for Rectification [11] 1 page	ePCT	Copy as received	07 Mar 2017				
▼ D0	DOCUMENTS FOR IPEA/EP							
	Documents [Doc ID] ≎	Source ≎	Status ≎	Date 👻				
	Chapter II Demand for IPEA [13]_6 pages	ePCT	Copy as received	07 Mar 2017				
	ePCT Cover Letter [12]_ 1 page	ePCT	Copy as received	07 Mar 2017				

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# Documents (2)

Click on 'More' to view indications about the status and public availability of each document type in PATENTSCOPE, plus audit trail information, where available.

Record as held by the IB

Documents [Doc ID] \$	Source \$	Status \$	PATENTSCOPE \$	Date ~		
Translation of Application Body for the purposes of international search (Rule 1	ePCT	Not yet processed	Pending processing	27 Oct 2021	View	More
Application Body as Filed [3]_ 7 pages	ePCT	Not yet processed	Pending processing	27 Oct 2021	View	More
Fee Calculation Sheet [5]_ 1 page	ePCT	Not yet processed	Pending processing	27 Oct 2021	View	More
Document : Fee Calculation Sheet[5] Status : Not yet processed Available on PATENTSCOPE : Pending processing <u>View document as it will be rendered at the IB</u>					Close	

# Documents (3)

'View' button allows you to view in the same browser window the TIFF version of a document as held in the IB's electronic system that will be used for subsequent processing and publication

 Documents Upload Record as held by the IB □ Documents [Doc ID] ≎ Status & PATENTSCOPE ≎ Date ~ Source \$ Translation of Application Body for the purposes of international search (Rule 1. ePCT 27 Oct 2021 View More Not vet processed Pending processing Application Body as Filed [3] 7 pages ePCT Not yet processed 27 Oct 2021 View More Pending processing Fee Calculation Sheet [5] 1 page ePCT Not vet processed Pending processing 27 Oct 2021 View More Fee Calculation Sheet [5] (RO/101) Request form [6] Pending processing View More « 1/1 > > Page width < E [ ] [ocr Validation Log [8] 1 page Pending processing 27 Oct 2021 View More T-Test-KUN 1/1PCT手数料計算用紙(顧書付属書) RO WASP File [2] 0 page (注意 電子データが原本となります) (注意 電子データが原本となります) [この用紙は、国際出願の一部を構成せず、国際出願の用紙の枚数に算入しない] No 27 Oct 2021 View More 受理官庁記入権 国際出版番号 PCT/IB2021/084220 0-2 受理官庁の日付 様式 PCT/RO/101(付属書) このPCT手数料計算用紙は、 0.4 ePCT-Filing 0-4-1 行把によって作成された Version 4.9-SNAPSHOT MT/FOP 20211026/0.20.5.24 0-9 出題人又は代理人の書類記号 T-Test-KUN 2 出願人 ABC京都株式会社, ABC京都株式会社 12 金額/係該 WIPO 送付手数和 100 WORLD

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# Documents (4)

- 'Upload' shortcut button to ePCT Action to 'Upload documents' (mostly PDF format) to the IB and also to participating Offices in capacity as RO, ISA, IPEA
  - Types of document selectable depend on recipient selected
  - A cover letter is automatically generated user can type a message to be included in the cover letter
- Simple, secure alternative to sending documents by mail
- Current date and time at the *recipient* Office is displayed in the interface and set as date of receipt
- After upload, documents are visible under Documents and the recipient Office is notified by the system



# **Upload Documents – Priority Document**

Upload of digitally signed priority documents

Available only for priority documents issued in electronic format by AT, BR, CZ, FR, GR, IT, PL, PT, SG or US

https://www.wipo.int/pct/en/epct/learnmore.html?N=838

# Actions (1)

Full suite of Actions only available if signed in to ePCT with strong authentication and with eOwner/eEditor access rights to an application

~ Actions

	Select Action
	Action *
	Amendments Under Article 19 (text format only)
	Create Power of Attorney
	Declarations under Rule 4.17
	Licensing Availability Request
	Make international application available to DAS
	Observations on close prior art
	Obtain priority document from DAS
	Online Payment
	Prepare and submit indications relating to biological material (RO/134)
	Request for Early Publication
_	Rule 92bis change request
	Submit Chapter II Demand
	Translation for international publication
	Update File Reference
	Upload Documents
	Withdraw Chapter II Demand
	Withdraw Designation(s)
	Withdraw Election(s)
	Withdraw International Application
	Withdraw Priority Claim(s)



# Actions (2)

- "Actions" should be used instead of the equivalent document upload
- The user benefits from pre-filled bibliographic data and automated validations to avoid errors; time limit checks
- Data and documents submitted through Actions are directly imported for processing with no need for retyping (reduces potential transcription errors)
- Secondary workflow benefits, e.g.,
  - Action to withdraw application automatically prevents publication if technical preparations not yet complete
  - Action to submit Chapter II Demand reroutes to IB if required for time limit (e.g., time limit just expired at IPEA/AU)

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# ePCT Workbench (1)

- Your default landing page after login a list of all PCT applications to which you have access rights in ePCT
- First-time users will have an empty Workbench with dedicated links prompting to set up strong authentication https://www.wipo.int/pct/en/epct/learnmore.html?N=544

	ePCT requires stro	ng authentic	ation to access conf	idential data and	documents. Sel	ect an authentication method Le	earn More
	[TEST]					IP Portal	
ie > PCT System	n > ePCT						
	Geneva Jul 17, 2023, 3:1	10 pm CEST					
	ePCT - V	Vorkb	ench ~				
	Current IAs	Drafts	Unpublished	Published	Archived	Search by IA Number	Q

# ePCT Workbench (2)

- After first login with strong authentication start to build up your Workbench
  - prepare a new application using ePCT-Filing
  - search for existing applications and request access rights from the IB
  - have access rights assigned to you by an associate who has eOwner access rights and with whom you have a connection

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		Last Accessed				Published	Archived					
	Search		Q									
	Show rows [0]	Default sort orde	r									
	The Workbench	displays a list of inter	national applica	ations to which you h	ave access rights in	the ePCT system	. <u>Learn more</u>					
	-	do not have access rig ights to your internatio				n your Workbench	1:					
	prepare and	file new international a	applications usi	ng ePCT								
		ess rights from the Inte										
	Learn more a	about the benefits of u	sing ePCT to file	e and manage your in	ternational applicat	uons.					PO	
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										<b></b>	NTELLECTU	JAL PROPERTY

# Workbench functions (1)

- Your landing page a list of all PCT applications to which you have access (eOwner, eEditor, eViewer) <u>https://www.wipo.int/pct/en/epct/learnmore.html?N=692</u>
- The Workbench has 7 pre-defined shortcut filter buttons to display applications filtered as per their status

ePCT - V	Vorkbend	ch∽				
Current IAs	Last Accessed	Draft IAs	Draft Actions	Unpublished	Published	Archived

If any applications have passed 30 + 2 months from the priority date, ePCT proposes to archive them for you when you sign in

Consider archiving IAs for which the 30 month time limit [end of the international phase] has expired +2 additional months for entry into national phase in certain designated Offices Archive

# Workbench functions (2)

Many combinations are possible with the Advanced search on the Workbench - you can choose to extend filter to archived IAs

Adv	vanced search   Download list   Columns   Show rows [ALL]   Default sort order		
	Extend filter to archived IAs		
	Search criteria *		~
		Reset Add criteria	Apply Filter
	It is possible to save 'favorite' filter combin	ations for reu	Jse

Current IAs	Last Accessed	Draft IAs	Draft Actions	Unpublished	Published	Archived	Search	۹	
applied	Save filter   Down	load list   Co	lumns   Show rov	vs [ALL]   Default	sort order				
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ave filt	ter								
Filter Name RO/EP Engli									
									Cancel Save filter
									WIPO
									WORLD
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# Workbench functions (3)

- The Workbench columns can be re-arranged by dragging/dropping; customize show/hide ('Save columns' to keep applied changes)
- Workbench list can be downloaded to a spreadsheet
- Select one or more applications to reveal a bar that gives access to functions such as managing access rights, archiving and organizing applications into Portfolios

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	Current IAs	Last Accessed	Draft IAs	Draft Actions	Unpublished	Published Arc	hived	Search		Q			
F	ilter applied	Save filter   Dowr	nload list   Co	lumns   Show rows	[ALL]   Default so	rt order							
Actions	2l												1/4 selected
🔲 IA Number 🗸	IA Status	≎ File Re	f≎	IFD \$	Priority \$	Applicant Name	≎ My Ri	ghts ≎	My Comments \$	WO numbe	r $\diamond$ Publication D	ate ≎	Last Accessed ≎
PCT/IB2021/08422	20 Not yet Pi	ublished <u>T-Test-</u>	KUN	27 Oct 2021		ABC京都株式会	≿ <u>eEdito</u>	or	Add				17 Jul 2023

Clicking on the IA number, file reference or 'My rights' link will open up the corresponding application

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# Timeline

- Date and time in Geneva, Switzerland, is displayed at the top of the screen to facilitate awareness of deadlines
- Graphical representation of PCT time limits
- Summary of key dates
- E-mail alerts for most of these time limits can be set up in Notifications Preferences <u>https://www.wipo.int/pct/en/epct/learnmore.html?N=528</u>



# ePCT Notifications

Strong authentication required to benefit fully

- Preferences allow you to specify the events in the lifecycle of a PCT application for which you want to receive notifications
- Informative reminders, not yet a formal communication method (planned as future step)
- Method (e-mail, ePCT Notifications list, or both) and type of notifications

### Filters

Received date, read date, unread, date range

Clearing of notifications from the list

Only most recent 500 notifications are displayed

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# **Multilingual Address Book**

- Record and store contact details of applicants, inventors, and agents
- Possibility to include English transliteration for entries in Arabic, Chinese, Japanese, Korean, Russian
- Import of existing address book (.csv extension) from former PCT-SAFE or EPO online filing software
- Address book sharing based on access rights
  - eOwner (can edit, view and share)
  - eEditor (can edit and view)
  - leviewer (can view only)



# History

List of actions taken by all ePCT users for the PCT application in question

Option to filter by date

Default view is for the last one week period

- Similar 'My History' function is available via the dropdown menu next to your name in the ePCT header
  - 'My History' lists only <u>your</u> actions taken in ePCT in respect of any international application



# **Business Continuity Service**

Business Continuity Service (BCS) <u>https://pctcs.wipo.int</u>

IMPORTANT - BCS is a backup solution to be used only if ePCT is unavailable for technical reasons or you are unable to log in ePCT with your WIPO Account

Please use ePCT system whenever possible to benefit from the full range of functions and validations

- Possibility to file with 87 receiving Offices
- Upload documents to IB only

https://www.wipo.int/pct/en/epct/learnmore.html?N=1648

# Direct links to useful information

- ePCT web page <u>https://pct.wipo.int/ePCTExternal/pages/landing.xhtml</u>
- PCT Resources page <u>https://www.wipo.int/pct</u>
- Quick access to other WIPO online services, e.g., DAS, Madrid (trademarks), The Hague (designs), etc. via the IP Portal 'MENU'
- Office profiles (look up competent RO-ISA info, closed dates, fee amounts, filing methods, etc.)

Help	• English •	Jean-Luc Martin 🔼	
	My WIPO Account	My history	
	My Academy Dashboard	Generate access rights code	
Create New	My IP Portal Dashboard	PCT resources	
	My Favorites 🜑	Office profiles	
	Address book	Logout	
۹	Access rights groups		



# ePCT tutorial videos

#### https://www.wipo.int/pct/en/epct/tutorials.html

WIPO		Q IP Portal login	
Understand & Learn 🗸 🛛 Find & Explore 👻 Protect & M	anage 🖌 Partner & Collaborate 🗸 About WIPO 🗸		
Home > PCT System			
ePCT Video Tutorials for Appli	cants		
Watch our ePCT video tutorials to learn how to upload documents to the International Bureau submit online Actions after filing, etc.	Related Link • ePCT Video Tutorials		
ePCT video tutorials are currently available in English only.			
Access Rights ePCT Actions ePCT General Features	Password. Adding strong authentication to a WIPO Accounce confidential data and documents in ePCT and to prepare.		

#### WIPO WORLD INTELLECTUAL PROPERTY ORGANIZATION

# ePCT in DEMO mode

- https://pctdemo.wipo.int
- Demo environment in which you can practice and familiarize yourself with ePCT
- Do not use confidential or sensitive data in the ePCT demo environment
- BE CAREFUL NOT TO CONFUSE <u>DEMO</u> MODE WITH <u>PRODUCTION</u> MODE!



# HELP with ePCT (1)

- Use the "HELP" link in the ePCT header <u>https://www.wipo.int/pct/en/epct/support.html</u>
- FAQs and user documentation
  - Database of help info (use 'Search' feature to pinpoint a topic)
  - Live Chat (during business hours) available via FAQ answers
  - Webinars on ePCT
  - Useful "how to" videos



# HELP with ePCT (2)

Look up ePCT reference data held in IB data base – the basis for extensive validations in the system, including Office profiles, closed, dates, fee amounts, etc.

PCT eServices

□ Tel: +41-22-338-9523

- E-mail: <a href="mailto:pct.eservices@wipo.int">pct.eservices@wipo.int</a>
- □ Monday to Friday, 9am-6pm Geneva time
- Chat feature available



# Thank you!



